**PUBLIC OUTSTANDING ACTIONS – COMMUNITY AND CHILDREN'S SERVICES COMMITTEE (CCS) – November 2026**

| No | Committee Date Raised | Initial Request and Pending Actions | Responsibility | Due Date | Progress Update |
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| **1** | 17/09/25 | **Housing Services Asset Management Strategy:** To refresh the strategy in early 2026 following completion of the full stock condition survey programme. | Director of Housing | Winter/ spring 2026 | The 25/26 stock condition is complete. We will roll the homes that we could not access into the first year of the rolling programme. We intend to hold meetings at our largest estates to discuss the findings of the stock condition survey on an estate basis, when we are able. The stock condition survey is being used in real time for example instances of damp and mould discovered during surveys have been reported to the repairs team for action. Our aim is to present a refreshed strategy to HMASC at its meeting in the 2027 New Year. |
| **2** | 10/11/25 | **City & Hackney Safeguarding Children Partnership (CHSCP) Annual Report 2024-2025:** A Member requested that the Annual Report for 2025/26 include comments on the City Corporation's Housing Service. It was also requested that it include reflections on the impacts of Awaab's Law, and actions taken by the City Corporation and London Borough of Hackney. | Director of Housing and CHSCP Senior Professional Adviser | 2026/2027 | The 2025-2026 report made reference to an improvement strategy around damp and mould. There was no reference made to the COL's housing services as we were unable to do a joint one with Hackney Housing. This will be done for the 2026-2027 report. |
| **3** | 28/01/26 | **Housing Revenue Account Position 2025/26:** Members queried the financial impact of delayed rental income from Black Raven Court and the financial effect of void properties, particularly those being held for major works and decant purposes. Officers also suggested that further detail would be considered by the Housing Management and Almshouses Sub-Committee. | Director of Housing | Winter 2026 | Work was done to contribute to the CIPFA review of the HRA. Publication of the final report is awaited. |

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| **4** | 16/03/26 | **Business Plan 2026-31:**<br>*It was suggested to provide the benchmarks with other relevant organisations and comparators as referenced in the Plan, for example, the correlation from the previous year on the Department's achievements to better quantify impact<br>*There was a headline presentation available on the results of the staff survey for the department, which would be shared with Members<br>* It was recommended to provide links to relevant strategies already underway in the Plan – such as the Homelessness Strategy and the Housing Strategy Action Plan. | Head of Strategy and Performance | Spring/ summer 2027 | The next staff survey is due to end in November 2026. A headline presentation will be brought to DCCS Committee when results are published. |
| **5** | 16/03/36 | **Families in the City:** A Member requested baseline data, such as how many families were being targeted for the Programme. It was said that future reports could provide this data, but roughly 1,000 children were being targeted in the City of London. | Director of People | Winter 2026 | Census 2021 data reports that 1,975 children and young people aged 0-25 are residents in the City of London, of which 713 are 0-18. The Best Start Family Hub – City of London offer is open to all City of London residents and supports children and young people aged 0-18 and young people with special educational needs and disabilities (SEND) up to 25-years-old. Baseline data will be included in the next Committee report. |
| **6** | 16/03/26 | **Housing Inspection Survey Result:** A meeting with the Regulator was scheduled for April 2026 to review the improvement plan, which Officers intended to integrate into the two-year plan being submitted to Housing Management and Almshouses Sub-Committee April 2026. The Regulator must sign off the plan. A report and accompanying action plan would then be presented to the Committee | Director of Housing | November 2026 | An update on our engagement with the Regulator for Social Housing (RSH) was presented to HMASC in September 2026. The next meeting with the Regulator is due to take place 19 November 2026. The Regulator will also attend the HMASC due to take place 19 November. |

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| **7** | 30/06/2026 | **Commissioning and Contract arrangements:** It was asked if the members could have a focused information session for Members about the Community and Children's Services Committee (CCS) commissioning arrangements? It would be helpful to know in more detail how the Commissioning team works with the Finance team in relation to procurement rules and value for money. In addition, how the 'health' of contracts is monitored and when contingency plans are created. Case studies would be helpful. | Director of Commissioning | Early 2027 | A member briefing will be organised in the New Year. |
| **8** | 08/09/26 | **Golden Lane Community Centre:** The Deputy-Chair welcomed the good progress made and sought continued reassurance on four areas, to demonstrate that the community was being engaged with fully: any issues concerning the design of the building, any constraints concerning the procurement process, the use of other settings such as the Sir Ralph Perring Centre and the Golden Lane Community Centre, and what progress was being made on the timings. | Director of Commissioning | November 2026 | A verbal update will be provided at Community and Children's Services Committee in November. |
| **9** | 08/09/26 | **Golden Lane Community Centre:** Officers committed to emailing Committee Members regarding the next two public engagement meetings on the GLLC, and work was underway with the Golden Lane Estate Residents' Association (GLERA) to publicise that at the Open House Festival. | Director of Commissioning | November 2026 | A verbal update will be provided at Community and Children's Services Committee in November. |